

IQOS



This symbol indicates that caution is required when operating the product.

ENGLISH

# SAFETY WARNINGS AND INSTRUCTIONS

**PLEASE READ ALL SAFETY WARNINGS AND INSTRUCTIONS BEFORE USE TO AVOID INJURY.**

These safety warnings and instructions cannot cover all possible conditions that could occur, and users should exercise care and caution.

Keep these safety warnings and instructions for future reference as they contain important information.

## **Intended Users**

- IQOS™ and HEETS are for adult use only.
- IQOS and HEETS are intended for use by current adult smokers who would otherwise continue to smoke.
- Children and adolescents should never use IQOS or HEETS under any circumstances.
- IQOS or HEETS should not be used by people with reduced physical, sensory, or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning their use and understand the risks involved.

## **Tobacco and Nicotine**

- HEETS contain nicotine, which is addictive.
- IQOS and HEETS are not risk-free. The best way to reduce tobacco-related health risks is to quit tobacco and nicotine use altogether.
- Some users of IQOS and HEETS reported experiencing abdominal pain, chest pain, choking sensation, cough, difficulty breathing, dizziness, dry mouth, dry throat, gingivitis, headache, malaise, nasal stuffiness, nausea, mouth irritation, palpitations, throat irritation, and vomiting.
- Nicotine-containing products should not be used by people who have or are at risk of heart disease, are diabetic, are epileptic, or are experiencing seizures.
- Nicotine-containing products should not be used during pregnancy or while breastfeeding. If you are pregnant, breastfeeding, or think you may be pregnant, you should quit tobacco and nicotine use altogether.

- Stopping smoking or switching to IQOS and HEETS or other nicotine-containing products may require the adjustment of the dosing of certain medicines (e.g. theophylline, clozapine, ropinirole).
- If you have questions about whether you should use IQOS and HEETS given an existing health condition, consult a health care professional.

### **⚠ IMPORTANT SAFETY INFORMATION**

#### **⚠ WARNING** CHOKING AND INGESTION HAZARD


Keep IQOS and HEETS out of reach of children at all times.

- CHOKING HAZARD — IQOS accessories and HEETS contain small parts.
- INGESTION HAZARD — If a HEETS is swallowed, seek medical attention immediately due to risk of nicotine intoxication.

#### **⚠ WARNING** ELECTRONIC AND BATTERY HAZARDS

## Electronic Risks

Failure to follow these Safety Warnings and Instructions could result in fire, explosion, electric shock, injury, or damage to the product or other property:

- Only Intended Users should use IQOS.
- Only charge the IQOS 3 Multi with the approved IQOS Power Adaptor model supplied in the box or available from your local IQOS stores for charging purposes. See the Technical Data section of this User Guide for a list of approved IQOS Power Adaptor models.
- Do not use third-party accessories with IQOS.
- Only charge the IQOS 3 Multi using Safety Extra Low Voltage. See the Technical Data section of this User Guide for details on voltage.
- Do not use IQOS where the use of electronic devices is prohibited.
- Only charge the IQOS 3 Multi indoors as indicated by the symbol .
- Do not use IQOS or charge the IQOS 3 Multi and/or IQOS accessories if they are damaged, tampered with, or broken.
- Do not use IQOS if its batteries appear to be leaking.
- Do not use, charge, or store IQOS in places with high temperature (such as inside a car in summer, or near heat sources such as radiators or fireplaces).
- Do not use IQOS where flammable materials, liquids and gases are present.
- Never immerse or put IQOS or its accessories in contact with water and/or other liquids. Do not touch IQOS and/or its accessories if they become wet or immersed in any liquid.

- Never dispose of IQOS and/or its accessories with other household waste, as it may come into contact with water and/or other liquids.
- Clean the USB charging port on the IQOS 3 Multi periodically to avoid accumulation of foreign matters (such as dust particles).
- Disconnect IQOS and/or its accessories from any source of power if it overheats, fumes, ignites, or burns while charging.
- Do not touch IQOS and/or its accessories if they do overheat, fume, ignite, or burn.
- Handle with care. Do not drop IQOS or subject it to strong shock.
- Do not attempt to open, service, modify, or repair any component of IQOS, or to replace any of the components or batteries.
- Only use IQOS in ambient temperatures between 0° and 50° C.

#### Battery Risks

IQOS is powered with sealed lithium-ion (Li-ion) batteries. Under normal conditions of use, the battery is sealed.

- If fluid from leaking battery is swallowed, seek medical attention immediately. Do not induce vomiting or ingest food or drink.
- If vapor from leaking battery liquid is inhaled, get fresh air and seek medical attention.
- If fluid from leaking battery is in contact with skin, wash hands and do not touch eyes.
- If fluid from leaking battery comes into contact with eyes, immediately flush with running water for at least 15 minutes and seek medical attention immediately.

#### **▲ CAUTION** THERMAL BURN RISK

Failure to follow these Safety Warnings and Instructions could result in thermal burns:

- Store IQOS and HEETS in a clean, dry, cool place.
- Do not expose IQOS and HEETS to high humidity conditions or direct sunlight.
- Do not use HEETS that have been exposed to excessive heat or moisture.
- Do not remove a HEETS while in use.
- Never attempt to touch the IQOS heating blade.

#### **▲ CAUTION** ALLERGIC REACTION RISK

- Using IQOS and HEETS could cause an allergic reaction, such as swelling of the face, lips, tongue, gums, throat, or body, difficulty breathing, or wheezing.
- Stop using IQOS and HEETS and seek medical attention immediately if you experience any of the symptoms listed above, as they may indicate a serious allergic reaction.

#### EXCLUSIVE USE OF HEETS

- Only purchase IQOS and HEETS from your local IQOS stores or other authorized retailers.
- Only use IQOS with HEETS. Never use IQOS with a cigarette or similar products that are not approved for use with IQOS. Doing so may result in injury.
- Do not modify HEETS in any way or add any substance to HEETS. Doing so may result in injury.

#### Reporting of adverse experiences

- If you experience any unwanted health effect when using IQOS and/or HEETS, consult a health care professional.
- You can report any adverse experience or incident directly by contacting your local Call Centre (details can be found in the Customer Care & Warranty booklet). By reporting adverse experiences or incidents, you can help provide more information on the safety of this product.
- For more information, please go to [www.iqos.com](http://www.iqos.com)

#### INFORMATION FOR DISPOSING OF IQOS

##### Valid across European Union and EEA





This symbol on the product or on its packaging indicates that this product and its individual parts (including batteries) must not be disposed of with your other household waste. Instead, it is your responsibility to dispose of your waste equipment by taking it to a designated collection point for the recycling of waste of electrical and electronic equipment. Waste batteries can be returned free of charge at the point of sale.

The separate collection and recycling of your waste equipment (including batteries) at the time of disposal will help to conserve natural resources and ensure that it is recycled in a manner that protects human health and the environment. Disposing of waste equipment as unsorted municipal waste (e.g. by waste incineration or landfilling) can have negative effects on the environment and human health.

## TECHNICAL DATA

Holder:  
IQOS 3 Multi Model A1405  
Battery type: Li-ion rechargeable  
battery  
Input: 5V  2A  
Bluetooth® 4.1

The IQOS 3 Multi is marked with the symbol  followed by "SxxA2x", which indicates the IQOS 3 Multi can only be charged using one of the approved IQOS Power Adaptor models listed below.

**IQOS AC Power Adaptor**  
Model: S52A21, S21A20, S21A22, S21A23, S21A25, S21A27  
Input: 100V-240V~ 50-60Hz 0.3A  
Output: 5.0V  2.0A  
Output power: 10.0W  
Average active efficiency: 79.0%  
No load power consumption: <0.09 W

USB Type C Cable



Hereby, Philip Morris Products S.A. declares that IQOS 3 Multi is in compliance with the essential requirements and other relevant provisions of Directive 2014/53/EU. The official Declaration of Conformity may be found at: [www.pmi.com/declarationofconformity](http://www.pmi.com/declarationofconformity)

IQOS 3 Multi Model A1405 operates within the 2.402 – 2.480GHz frequency band with a maximum RF output power below 10.0 dBm.

Designed and manufactured under the authority of Philip Morris Products S.A., Quai Jeanrenaud 3, 2000 Neuchâtel, Switzerland.



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